# REMOTE SERVICES

## REMOTE DEPOSIT ANYWHERE (RDA)

#### **New Service Just For YOU!**

Members qualify for the new service if:

- You have not caused a loss to any financial institution in the past 12 months.
- Your account has been open for at least 90 days.
- You do not have any delinquent credit obligations with One Source FCU.
- Your account activity does not reflect any abusive practices, such as kiting, counterfeit or fraudulent transaction activity, or excessive insufficient fund (NSF) activity.
- You are at least 18 years of age.

Remote Deposit Anywhere is a FREE service for eligible One Source FCU members. Wireless carrier data rates may apply. Contact your wireless carrier for details.

There is a limit of 10 deposits per day and each deposit cannot exceed \$2,000 or a limit of 20 deposits per month with an aggregate of \$6,000 per month for our Liberty Account. Visit our website for more information on other checking accounts with us: www.onesourcefcu.org/accounts/checking-accounts

There will be a two-day business hold placed on deposits using Remote Deposit Anywhere. Only original first party U.S. financial institution checks can be processed through Remote Deposit Anywhere.

After you receive confirmation that One Source has received your deposit and you have reconciled your account, securely store the original check for 60 days. At 60 days, you should destroy the check, or if you intend to keep the deposit longer for your records, mark it as VOID.

CALL OR VISIT TODAY!

El Paso - East 8870 Gazelle Dr. El Paso, TX 79925

El Paso - West 5730 Cromo Dr. El Paso, TX 79912

Las Cruces 1375 E. Boutz Las Cruces, NM 88001

#### LOBBY HOURS

Monday - Thursday 9:00am to 5:00pm Friday 9:00am to 6:00pm Saturday 9:00am to 12:00pm (Gazelle location only)

#### **DRIVE-THRU HOURS**

Monday - Friday 8:30am to 6:00pm Saturday 9:00am to 12:00pm (Gazelle location only)

#### CALL CENTER HOURS

Monday - Thursday 8:30am to 5:30pm Friday 8:30am to 6:00pm Saturday 9:00am to 1:00pm

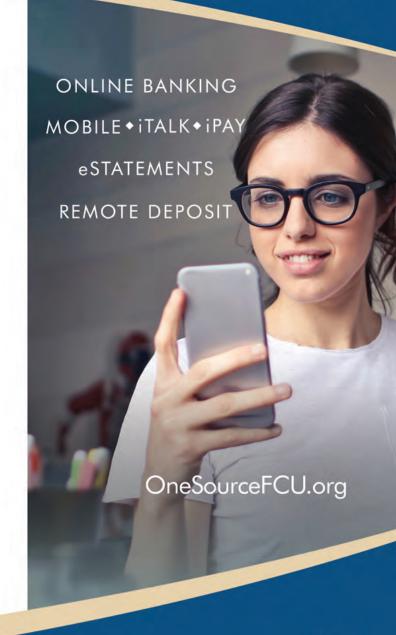
> (915) 592-0223 El Paso (575)523-5524 Las Cruces

#### ITAIK

(915) 592-9892 El Paso (575) 524-7162 Las Cruces

**ONESOURCEFCU.ORG** 800.532.0223





Terms are subject to change. See credit union for details.

#### **ONLINE BANKING**

One Source Online Banking lets you enjoy the convenience of accessing your accounts from home or office computer.

- Check your balances
- Transfer funds
- Apply for a loan
- Pay your bills
- Review transaction history
- Download account statement
- Set up alerts
- Customize your homepage

## MOBILE

When you're busy and on the go, One Source Mobile Banking services ensures you get the access you need to manage your accounts at anytime, anywhere. Check your account balances, review transaction history, transfer funds, set up alerts, find branch and ATM locations, or download the free app from GooglePlay or iTunes App Store.

## **ITALK**

One Source FCU iTalk is a convenient way for you to access account information over the phone. This automated system is available 24 hours a day, seven days a week. You can check account balances, transfer money from one account to another, and even check to see what checks or transactions have cleared your checking account. The service is provided free of charge. In order to get access One Source FCU will provide you a temporary password to the system.

#### **IPAY**

Use your One Source Federal Credit Union checking account to pay your bills online with One Source FCU bill pay service, iPay. Connect to this FREE service anywhere, at any time.

- Pay your bills in one place
- Eliminates expense of mailing payments
- Schedule one-time or recurring payments and never worry about missing a payment again
- Protect yourself against check fraud

Log on to One Source FCU Banking, select the "Bill Payment" option and then follow the instructions.

### **ESTATEMENTS**

eStatements are the quick, safe and convenient way to view your statement. Don't wait to receive your statement by mail and start enjoying the benefits today. It's Free!

- No more shredding or filing
- View your eStatement quicker
- Lower the risk of identity theft or your statements being lost in the mail
- Access your eStatement from any computer
- Save your eStatement to your personal computer

Depending on our end of month processing schedule, statements will normally be available by the fourth day of the month. Statements for the last 12 months can be viewed online and are accessible through One Source FCU Online Banking.

Instructions on signing up:
Log on to One Source Federal Credit Union
Online Banking, select the "Settings" tab, click
on "eStatement Registration" and select
"Electronic Statements" and enter your email
address.

## REMOTE DEPOSIT ANYWHERE (RDA)

Now you can electronically deposit checks using your mobile phone or scanner with Remote Deposit Anywhere. You'll actually take a picture, or scan, the front and back of your check, select the account where you want it deposited, and click submit. It's that easy! See credit union for RDA check deposit limits/amounts:

- **Gold:** 40 checks/\$10,000 limit (monthly)
- Silver: 30 checks/\$8,000 limit (monthly)
- Liberty: 20 checks/\$6,000 limit (monthly)

"WE SUPPORT OUR OWNERS IN THEIR FINANCIAL SUCCESS."